

---

## **GMF and Citilink Completed the Recommendations from DGCA**

**Tangerang, December 31<sup>st</sup>, 2021** – PT Garuda Maintenance Facility Aero Asia Tbk ("GMF") and PT Citilink Indonesia ("Citilink") ensure that all recommendations from the Directorate General of Civil Aviation ("DGCA") c.q. the Directorate of Airworthiness and Aircraft Operations ("DKPPU") delivered in a letter released on December 22 has been completed. The recommendations can be resolved through synergy and intensive coordination from the parties involved.

GMF CEO Andi Fahrurrozi said that GMF has implemented a number of corrective measures after conducting an investigation and identification of contributing factors to the hold item list (HIL) status on the brake of 19 Citilink aircraft operated between December 1 to 17. These improvement measures include brake replacement, HIL evaluation, increased supervision, and improvements in the management of components and spare parts. "From a total of 19 aircraft, GMF has carried out brake replacements for 18 Citilink aircraft in operation. GMF ensures that brake replacements for one Citilink aircraft that are currently undergoing c-check at the GMF hangar will be carried out before the aircraft returns to service."

Corrective measures have also been implemented to ensure the readiness of the needs of components and spare parts during the pandemic. This is realized through improvements in planning aspects, as well as renegotiation with suppliers to support the provision and delivery of spare parts. Furthermore, GMF also formed a task force to monitor and complete HIL in accordance with applicable procedures. All audit findings contained in the letter have also been completed.

President Director of Citilink Juliandra stated that Citilink continues to coordinate intensively with GMF to ensure that all recommendations from DGCA have been followed up properly. "We are committed to always prioritizing safety in aviation, including complying with aviation safety standards set by regulators and aircraft manufacturers," Juliandra said. Juliandra also ensures that their operating aircraft are safe and airworthy in accordance with applicable regulations so that passengers can travel safely and comfortably when flying with Citilink.

"This follow-up response proves the shared commitment of all elements involved to synergize in maintaining airworthiness and passenger safety, especially in welcoming the new year and gradually recovering aviation industry," concluded Andi.

---

---

### **About GMF:**

PT Garuda Maintenance Facility Aero Asia Tbk (GMF) is a company engaged in the maintenance, repair, and overhaul of aircraft and industrial services. As the largest MRO service provider in Indonesia, with more than 70 years of experience, GMF originated as Garuda Indonesia Technical Division. Located in the Soekarno Hatta International Airport, GMF has customers from more than 60 countries worldwide. As a world-class MRO, GMF has obtained civil aviation authority certifications from more than 20 countries, including FAA (America), EASA (Europe), CASA (Australia), and DGCA (Indonesia). In 2017, GMF became a public company by releasing its share to the public. Currently, GMF is expanding its business by penetrating the industrial gas turbine engine market. Thus, GMF is expected to realize its vision to become the most valuable MRO company through its mission in providing integrated and reliable maintenance solutions as a contribution to the nation. For more information, click [www.gmf-aeroasia.co.id](http://www.gmf-aeroasia.co.id)

### **About Citilink:**

Citilink is an airline and subsidiary of Garuda Indonesia Group, serving flights by connecting cities.

As the evidence of success for having committed to keep improving its services to customers, Citilink achieved several awards such as the Top IT Implementation Airlines Sector Award from the Ministry of Communication and Information Technology in 2017, the Transportation Safety Management Award from the Ministry of Transportation in 2017, a four-star accreditation from an industry rating agency in world aviation, Skytrax, for two consecutive years from 2018 to 2020, the TripAdvisor Travelers' Choice Award that has been obtained for three consecutive years since 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, 5-star COVID-19 Airline Safety Rating from Skytrax, the best airline for air surveillance and airworthiness from the Ministry of Transportation, as well as other various prestigious awards.

For more information, click [www.citilink.co.id](http://www.citilink.co.id), Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

### **Media Contact:**

#### **PT Garuda Maintenance Facility Aero Asia Tbk (GMF)**

**Rian Fajar Isnaeni**

P: +6221 550 8717

E: [rian.fajar@gmf-aeroasia.co.id](mailto:rian.fajar@gmf-aeroasia.co.id) /

[corporatecommunications@gmf-aeroasia.co.id](mailto:corporatecommunications@gmf-aeroasia.co.id)

#### **PT Citilink Indonesia (Citilink)**

**Diah Suryani Indriastuti**

**VP Corporate Secretary & CSR**

E: [corcomm@citilink.co.id](mailto:corcomm@citilink.co.id)

---